Imprimer

SCHWEIZERISCHER BANKEN
SWISS BANKING OMBUDSMAN
DES BANQUES SUISSES
DELLE BANCHE SVIZZERE

Authorization Form

The undersigned customer/s

Family/Company Name		Address	
First Name		Place	
Birth date		Phone	

has/have a complaint against

Name of the institution	
Branch	

The complaint is described in the attached letter dated

I/We ask the Swiss Banking Ombudsman to examine my/our request. I/We authorise the Ombudsman to enter into direct contact with the institution and to forward to the institution, at his own discretion, letters, documents, information and personal data (including particularly sensitive personal data) that I/we provided him with. The Ombudsman processes the data received from me/us, from the institution or from third parties in accordance with the Data Privacy Statement of the Swiss Banking Ombudsman. I/We herewith release the institution from its obligation of confidentiality in its contacts with the Ombudsman.

Important Information:
The Swiss Banking Ombudsman does not act as an attorney, but as mediator. Invocation of the Ombudsman does not impede or interrupt legal deadlines such as statute of limitations, forfeiture-, court- or administrative time limits, and it is my/our responsibility that such time limits are respected and adhered to. The Swiss Banking Ombudsman scheme is governed by the **Rules of Procedure** for the Swiss Banking Ombudsman, available on the website bankingombudsman.ch or upon request.

The **data privacy statement** provides information on what personal data is processed by the Swiss Banking Ombudsman, for what purpose this is done, how the data is used, to whom it is disclosed and whom interested persons can contact with questions in this connection. The data privacy statement can be downloaded from the website https://bankingombudsman.ch/en/ or be requested from the ombudsman's office.

Place	Date	Personal Signature/ Company Signature
_____	_____	_____