

## **Banking Ombudsman newly competent for clients of PostFinance**

The Board of Directors of the Swiss Bankers Association (SBA) approved the membership request of PostFinance on 19 May 2016. By joining the SBA, the financial service provider is now also affiliated with the Swiss Banking Ombudsman institution. Clients of PostFinance are invited to address their enquiries directly to the Ombudsman acting as their information and mediation office as of 1 June 2016 (see *Enquiries*).